



Product Information

« Flexible scripting and testing methodology fits into a variety of test environments and processes. Test what you want, how you want with the ability to integrate directly into existing processes »

PC-Doctor Factory products are the complete diagnostic solution for PC and Android device manufacturers and assemblers, as well as service centers and repair depots. Designed for the rigorous demands of volume manufacturing or service environments, PC-Doctor Factory products streamline processes from incoming inspection to final systems test using industry-leading hardware diagnostics and system information tools. PC-Doctor Factory dramatically improves product quality, and reduces troubleshooting time and repair costs.

Key Benefits

Manufacturing Environments

Fully automate testing of incoming parts and subassemblies, whole system or device testing, and final burn-in testing. Verify correct system configuration and provide quality confirmation prior to delivery in order to reduce out-of-box-failures (OOBF).

Service and Repair Centers

Identify changes from the original system configuration. Increase first-time fix rates and significantly reduce repeat return rates. Automate and integrate into existing processes to provide a seamless testing procedure.

Key Features

- Reduces out-of-box (OOBF) rates by verifying correct system configuration and functions prior to shipment
- Increases customer satisfaction and brand quality

- Ensures that each system is built to specification
- Performs burn-in testing and quality audits—dynamic maximum system load testing completes 10 days of conventional burn-in testing in only 24 hours
- Automates testing through flexible command line and scripting capabilities
- Provides the flexibility to integrate your own diagnostics using the PC-Doctor Diagnostic Application Programming Interface (DAPI)

Supported Operating Systems

- **Windows 32 and 64 bit** - XP, Vista, Windows 7, Windows Server 2003 and 2008, Windows PE 2.x and above
- **Linux 32 and 64 bit** –Distributions based on 2.6 kernel and above. Processors including x86, IA64, AMD64, ARM, and PowerPC
- **Low-level operating system** – Independent operating system for lower-level hardware testing
- **Android** – Support for Android versions 3.0 and above with some diagnostics available for version 2.3



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